



Complaints - Search Results

2 Record(s) Displayed.

Report Date : October 9, 2012 at 12:17 PM
 Search Type : **VEHICLE**
 Year : **1999**
 Make : **HONDA**
 Model : **ACCORD**

Make : HONDA **Model :** ACCORD **Year :** 1999
Manufacturer : Honda (American Honda Motor Co.)
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10465731 **Number of Deaths:** 0
Date Complaint Filed: July 15, 2012 **Date of Incident:** July 11, 2012
VIN : Not Available

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS**Summary:**

I HAVE A HONDA ACCORD EX AND THE SUBFRAME ROTTED ALL THE WAY THOUGHT. HOW IS THAT POSSIBLE? AS I LOOK ON THE INTERNET I SEE THAT IT IS A COMMON ISSUE ON ACCORDS. IS HONDA AWARE OF THIS? *TR

Make : HONDA **Model :** ACCORD **Year :** 1999
Manufacturer : Honda (American Honda Motor Co.)
Crash : No **Fire :** No **Number of Injuries:** 0
ODI ID Number : 10444909 **Number of Deaths:** 0
Date Complaint Filed: January 23, 2012 **Date of Incident:** January 23, 2012
VIN : 1HGCG1650XA...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS**Summary:**

UPON INSPECTION OF VEHICLE BY CERTIFIED MECHANIC THE SUBFRAME(CROSS MEMBER) WAS FOUND UNSAFE AND RUSTED OUT ON THE PASSENGER SIDE WITH HOLES AND BROKEN. IT WAS DETERMINED A SAFETY ISSUE AND FAILED INSPECTION. LOOKS LIKE A DESIGN FLAW THAT COLLECTED WATER. EXPENSIVE PART AND REPAIR. HONDA IS NOT COVERING IT. THE REST OF THE UNDERCARRIAGE AND FRAME WAS IN GOOD CONDITION. *TR

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Complaints - Search Results

3 Record(s) Displayed.

Report Date : October 9, 2012 at 12:27 PM

Search Type : VEHICLE

Year : 2000

Make : HONDA

Model : ACCORD

Make : HONDA

Model : ACCORD

Year : 2000

Manufacturer : Honda (American Honda Motor Co.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10473906

Number of Deaths: 0

Date Complaint Filed: September 5, 2012

Date of Incident: August 1, 2012

VIN : 1HGGC165XYA...

Component: STRUCTURE:BODY

Summary:

RECENTLY I HEARD A CLUNKING SOUND COMING FROM THE FRONT OF THE CAR. UPON INSPECTION THE MECHANIC SAID THAT THE SUB FRAME ON THE PASSENGER'S SIDE HAD RUSTED/ROTTED OUT AND THAT THE FRONT SUSPENSION HAD COME LOOSE FROM THE SUB FRAME. HE SAID THAT THE CAR WAS UNSAFE TO DRIVE AND THAT I NEEDED TO HAVE IT REPAIRED IMMEDIATELY. I CALLED SUNNYSIDE HONDA AND SPOKE WITH THE SERVICE MANAGER REGARDING THE PROBLEM. I SAID THAT I HAD LOOKED ON THE INTERNET AND THIS WAS A HONDA DESIGN DEFECT AND THAT NUMEROUS INDIVIDUALS HAD REPORTED THE SAME PROBLEM. I ASKED IF HONDA WAS WILLING TO DO ANYTHING TO HELP WITH THE REPAIR BECAUSE IT WAS A DESIGN DEFECT AND THAT I HAD BEEN A LOYAL HONDA CUSTOMER FOR YEARS. THE SERVICE MANAGER CONTACTED HONDAS DISTRICT SERVICE MANAGER WHO REPLIED THAT HONDA WAS NOT WILLING TO COVER ANY OF THE \$2,000.00 COST OF REPLACING THE SUB FRAME. I THEN FOLLOWED UP WITH AMERICAN HONDA MOTOR CO., INC.'S MAIN CUSTOMER SERVICE DEPARTMENT IN CALIFORNIA. I SPOKE WITH [XXX] AND SHE PUT ME ON HOLD FOR A LONG TIME. WHEN SHE RETURNED SHE SAID THAT THE DISTRICT SERVICE MANAGER HAD SAID HONDA WAS NOT GOING TO DO ANYTHING TO HELP SO THE MAIN CUSTOMER SERVICE PEOPLE WERE NOT ABLE TO DO ANYTHING TO HELP. A SHORT TIME AGO MY GRANDSON, A STUDENT AT BOWLING GREEN STATE UNIVERSITY, PURCHASED A 1998 HONDA ACCORD FOR \$4000.00. UPON RECENT INSPECTION OF THAT CAR THE SUB FRAME HAS RUSTED/ROTTED OUT THE SAME AS MY CAR AND MANY OTHER HONDA ACCORDS. I BELIEVE THAT HONDA SHOULD BE RESPONSIBLE FOR RECALLING AND REPAIRING THESE UNSAFE AUTOMOBILES BEFORE SOMEONE IS INJURED OR KILLED AS A RESULT OF THEIR DESIGN DEFECT AND THAT THEY WILL CONTINUE TO BE UNWILLING TO DO SO AS LONG AS INDIVIDUALS HAVE NO POWER TO MAKE THEM TAKE RESPONSIBILITY. I AM ASKING THAT YOU MAKE IT A PRIORITY TO INVESTIGATE AND ISSUE A RECALL OF ALL THESE AUTOMOBILES WITH HONDA'S DESIGN DEFECT. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

Make : ~~XXXXXXXXXX~~Model : ~~XXXXXXXXXX~~Year : ~~XXXX~~

Manufacturer : Honda (American Honda Motor Co.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : ~~XXXXXXXXXX~~

Number of Deaths: 0

Date Complaint Filed: ~~XXXXXXXXXX~~Date of Incident: ~~XXXXXXXXXX~~VIN : ~~XXXXXXXXXX~~

Component: STRUCTURE:BODY

Summary:

~~THE CONTACT OWNED A 2000 HONDA ACCORD. THE CONTACT STATED THAT THE FRONT SUBFRAME WAS RUSTED/ROTTED OUT AND THE FRONT SUSPENSION HAD COME LOOSE FROM THE SUBFRAME. THE CONTACT WAS CONCERNED THAT THE CAR WAS UNSAFE TO DRIVE AND THAT HE NEEDED TO HAVE IT REPAIRED IMMEDIATELY. THE CONTACT CALLED HONDA AND SPOKE WITH THE SERVICE MANAGER REGARDING THE PROBLEM. THE SERVICE MANAGER REPLIED THAT HONDA WAS NOT WILLING TO COVER ANY OF THE \$2,000.00 COST OF REPLACING THE SUBFRAME. THE CONTACT THEN FOLLOWED UP WITH AMERICAN HONDA MOTOR CO., INC.'S MAIN CUSTOMER SERVICE DEPARTMENT IN CALIFORNIA. THE CONTACT SPOKE WITH [REDACTED] AND SHE PUT THE CONTACT ON HOLD FOR A LONG TIME. WHEN SHE RETURNED SHE SAID THAT THE DISTRICT SERVICE MANAGER HAD SAID HONDA WAS NOT GOING TO DO ANYTHING TO HELP SO THE MAIN CUSTOMER SERVICE PEOPLE WERE NOT ABLE TO DO ANYTHING TO HELP. A SHORT TIME AGO THE CONTACT'S GRANDSON, A STUDENT AT BOWLING GREEN STATE UNIVERSITY, PURCHASED A 1998 HONDA ACCORD FOR \$4000.00. UPON RECENT INSPECTION OF THAT CAR THE SUBFRAME WAS RUSTED/ROTTED OUT THE SAME AS THE CONTACT'S CAR AND MANY OTHER HONDA ACCORDS. THE CONTACT BELIEVES THAT HONDA SHOULD BE RESPONSIBLE FOR RECALLING AND REPAIRING THESE UNSAFE AUTOMOBILES BEFORE SOMEONE IS INJURED OR KILLED AS A RESULT OF THEIR DESIGN DEFECT AND THAT THEY WILL CONTINUE TO BE UNWILLING TO DO SO AS LONG AS INDIVIDUALS HAVE NO POWER TO MAKE THEM TAKE RESPONSIBILITY. THE CONTACT IS ASKING THAT YOU MAKE IT A PRIORITY TO INVESTIGATE AND ISSUE A RECALL OF ALL THESE AUTOMOBILES WITH HONDA'S DESIGN DEFECT. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR~~

Make : ~~XXXXXXXXXX~~Model : ~~XXXXXXXXXX~~Year : ~~XXXX~~Manufacturer : ~~XXXXXXXXXX~~Crash : ~~XXXX~~Fire : ~~XXXX~~Number of Injuries: ~~XXXX~~ODI ID Number : ~~XXXXXXXXXX~~

Number of Deaths: 0

Date Complaint Filed: ~~XXXXXXXXXX~~Date of Incident: ~~XXXXXXXXXX~~VIN : ~~XXXXXXXXXX~~



Complaints - Search Results

1 Record(s) Displayed.

Report Date : October 9, 2012 at 12:19 PM

Search Type : VEHICLE

Year : 2000

Make : HONDA

Model : ACCORD

Make : HONDA

Model : ACCORD

Year : 2000

Manufacturer : Honda (American Honda Motor Co.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10436698

Number of Deaths: 0

Date Complaint Filed: November 22, 2011

Date of Incident: November 1, 2011

VIN : JHMCG5677YC...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Summary:

I TOOK THIS HONDA ACCORD DX (MY2000) TO THE DEALER FOR 120,000 MAINTENANCE IN SEPTEMBER 2011. THEY TOLD ME THE FRONT PASSENGER SIDE SUBFRAME RUSTED VERY BADLY. BUT THE DRIVER SIDE SUBFRAME WAS NORMAL WITH NO RUST. I THOUGHT UNDERBODY RUST IS NORMAL FOR MY CAR'S AGE AND DID NOT PAY MUCH ATTENTION. BUT AFTER ONE MONTH, THE FRONT WHEELS BEGAN TO MAKE STRANGE NOISE. I TOOK IT TO AN INDEPENDENT AUTO REPAIR AND THEY TOLD ME THE SUBFRAME RUSTED THROUGH COMPLETELY AND BEGAN TO CRACK. IT IS A SAFETY HAZARD TO CONTINUE TO DRIVE. THEY SAID IT ALWAYS HAPPENED ON THE PASSENGER SIDE ON HONDA ACCORD BECAUSE THE A/C CONDENSATION WATER DRIPS DOWN ON THIS POINT. I AM TAKING IT TO A DEALER TODAY TO REPLACE IT. IT WILL COST ME \$2000. *TR

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Complaints - Search Results

2 Record(s) Displayed.

Report Date : October 10, 2012 at 01:41 PM

Search Type : VEHICLE

Year : 2000

Make : HONDA

Model : ACCORD

Make : HONDA

Model : ACCORD

Year : 2000

Manufacturer : Honda (American Honda Motor Co.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10384570

Number of Deaths: 0

Date Complaint Filed: February 26, 2011

Date of Incident: February 23, 2011

VIN : 1HGCG5676YA...

Component: STRUCTURE:FRAME AND MEMBERS

Summary:

RECENTLY TOOK A 2000 ACCORD SE TO HONDA DEALER FOR TRADE IN. THE DEALERSHIP PUT THE CAR ON THE HOIST FOR INSPECTION BEFORE DETERMINING A TRADE IN PRICE. ONE OF THE FIRST PLACES THAT THE MECHANIC LOOKED WAS AT THE FRAME AND FRONT SUSPENSION ON THE PASSENGER'S SIDE. ALMOST IMMEDIATELY IT WAS FOUND THAT OVER HALF THE WIDTH OF THE FRONT CROSS BEAM WAS WASTED AWAY, AND WAS IN DANGER OF BREAKING OFF AT ANY TIME. BOTH THE MECHANIC AND SALESMAN AGREED, THIS WAS A PROBLEM THEY HAD SEEN MANY TIMES ON SEVERAL DIFFERENT YEARS OF THIS MODEL. THE ROTTING OF THE BEAM WAS APPARENTLY CAUSED BY CONDENSATE DRIPPING FROM THE AIR CONDITIONER DRAIN, WHICH WAS LOCATED DIRECTLY ABOVE THE BEAM. I WAS TOLD THAT BECAUSE IT HAD BEEN SUCH A PROBLEM, THE DRAINS HAD BEEN MOVED TO A DIFFERENT LOCATION ON THE NEXT GENERATION. THE ESTIMATE TO HAVE IT REPAIRED WAS \$1300.00. OTHER THAN THAT, THE CAR WAS DEEMED TO BE IN EXCELLENT RE-SALE CONDITION. *TR

Make : ~~XXXXXXXXXX~~Model : ~~XXXXXXXXXX~~Year : ~~XXXX~~Manufacturer : ~~XXXXXXXXXX~~

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : ~~XXXXXXXXXX~~

Number of Deaths: 0

Date Complaint Filed: ~~January 17, 2006~~

Date of Incident:

VIN : ~~1HGCG2359X4~~Component: ~~STRUCTURE:FRAME AND MEMBERS~~

Summary:

~~COULD NOT CONTACT WITH THIS HONDA ACCORD SE DURING THE DEFECT INVESTIGATION~~

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Complaints - Search Results

1 Record(s) Displayed.

Report Date : October 9, 2012 at 12:20 PM

Search Type : VEHICLE

Year : 2001

Make : HONDA

Model : ACCORD

Make : HONDA

Model : ACCORD

Year : 2001

Manufacturer : Honda (American Honda Motor Co.)

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10443789

Number of Deaths: 0

Date Complaint Filed: January 14, 2012

Date of Incident: December 29, 2011

VIN : 1HGCG325X1A...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Summary:

I HAD MY 01 HONDA ACCORD EX RECENTLY INSPECTED BY AN INDEPENDENT MECHANIC AND THEY FOUND A RUSTY HOLE (SIZE OF A QUARTER) ON THE TOPSIDE OF THE SUBFRAME ON THE PASSENGER SIDE. THEY STATED, THAT OTHER THAN THIS SMALL RUSTED AREA, THE REST OF THE SUBFRAME AND CAR BODY WAS IN EXCELLENT CONDITION AND COMPLETELY FREE OF RUST. MECHANIC STATED, AIR CONDITIONING UNIT IS DRAINING ON THIS AREA OF THE SUBFRAME AND THIS COULD BE UNDER RECALL. THEY SAID THIS WAS VERY DANGEROUS AND SERIOUS SAFETY ISSUE, THE SUBFRAME SHOULD BE REPLACED ASAP, AND RECOMMENDED I TAKE IT TO A HONDA DEALERSHIP FOR RECALL ISSUES. TOOK IT TO MIKE PRUITT HONDA AKRON, OH FOR INSPECTION (FOR THIS ISSUE), THEY PUT IT ON A LIFT AND FROM UNDERNEATH SAID THEY COULDN'T FIND A HOLE IN THE SUBFRAME. I TOLD THEM, THE RUST HOLE IS ONLY VISIBLE ON THE TOPSIDE OF THE PASSENGERSIDE SUBFRAME. THEY FOUND A SMALL HOLE (WHERE I MENTIONED), SAID IT WASN'T A SAFETY ISSUE, AND THERE WERENT ANY RECALLS FOR THIS ISSUE. THEY DENIED IT WAS CAUSED BY THE AIR CONDITIONING LEAKING ON THAT PART OF THE SUBFRAME, YET COULDN'T GIVE ME AN ALTERNATE REASON. THEY WERE EVASIVE AND DISHONEST AND TOLD THEM I'M GOING TO ANOTHER DEALER. I BROUGHT IT TO PARK HONDA FOR THEIR INSPECTION, THEY FOUND THE RUST HOLE, AND RECOMMENDED THE ENTIRE SUBFRAME BE REPLACED AT THE COST OF \$2250.00. THEY EVADED ANSWERING WHAT CAUSED THIS ISSUE (AIR-CONDITIONING LEAKING ON SUBFRAME). I HAD THEM DO THIS WORK AND IN THE MEANTIME, I WILL CONSULT A LAWYER. *TR

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Complaints - Search Results

3 Record(s) Displayed.

Report Date : October 9, 2012 at 12:21 PM
 Search Type : VEHICLE
 Year : 2002
 Make : HONDA
 Model : ACCORD

Make : HONDA Model : ACCORD Year : 2002
 Manufacturer : Honda (American Honda Motor Co.)
 Crash : No Fire : No Number of Injuries: 0
 ODI ID Number : 10473300 Number of Deaths: 0
 Date Complaint Filed: September 2, 2012 Date of Incident: September 1, 2012
 VIN : 1HGCG22592A...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Summary:

WHILE GETTING MY REQUIRED YEARLY NY STATE INSPECTION (PERFORMED BY A CERTIFIED HONDA MECHANIC) THE SUBFRAME REAR BEAM (CROSS MEMBER) WAS FOUND TO BE UNSAFE AND RUSTING OUT WITH HOLES ON THE PASSENGER SIDE. THE MECHANIC TOLD ME THAT THIS WAS A COMMON PROBLEM DUE TO A DESIGN FLAW THAT ALLOWS FOR THE COLLECTION OF WATER AT THE PROBLEM SPOT. IT IS A VERY EXPENSIVE FIX THAT HE WAS SURPRISED THAT HONDA HAS NOT RECALLED BECAUSE IT HAPPENS SO FREQUENTLY AND IS A SAFETY CONCERN. THE REST OF THE UNDERCARRIAGE AND FRAME WAS IN GOOD CONDITION. WHY HASNT HONDA RECALLED THIS SAFETY ISSUE? *TR

Make : HONDA Model : ACCORD Year : 2002
 Manufacturer : Honda (American Honda Motor Co.)
 Crash : No Fire : No Number of Injuries: 0
 ODI ID Number : 10470836 Number of Deaths: 0
 Date Complaint Filed: August 15, 2012 Date of Incident: August 3, 2012
 VIN : 1HGCG56622A...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Summary:

ON AUGUST 3, NOTICE A LOUD CRACKING SOUND IN RIGHT FRONT OF CAR. TOOK CAR TO HONDA DEALER AUG. 9. WAS CONTACTED BY SERVICE REPRESENTATIVE, STATED FRONT CROSS BEAM WAS CRACKED NEARLY INTO TWO PIECES AND THAT DUE TO THE SERIOUS DANGEROUS CONDITION OF THE CAR IT CAN NOT BE DRIVEN. I WAS ASKED TO COME AND OBSERVE THE CONDITION. UPON ARRIVING I ASKED HOW THIS COULD OCCUR, CAR IS GARAGED, EXCELLENT CONDITION, WELL MAINTAINED. I WAS INFORMED THEY HAVE SEEN THIS CONDITION BEFORE AND THAT THE AIR CONDITIONING DRAINS ONTO THIS BEAM MAKING IT WET ALL THE TIME. THEY BELIEVE THIS HELPED THE BEAM RUST, IN ONE AREA ONLY, UNTIL EVENTUALLY NEARLY BREAKING INTO 2 PIECES. I ASKED IF HONDA ACKNOWLEDGED THIS DEFECT I WAS TOLD THEY KNOW THE DRAIN DRIPS ON THE BEAM AND THAT THEY HAVE SEEN THIS BEFORE BUT THERE WAS NO RECALL?? I CALLED HONDA USA FOR ASSISTANCE ON THIS EXTREMELY DANGEROUS SAFETY CONDITION, I WAS INSTRUCTED THAT BECAUSE OF THE CARS AGE THEY WOULD NOT ASSIST. I WAS ONLY ASKING FOR HONDA TO SUPPLY THE PART, I WAS WILLING TO PAY THE LABOR COSTS. IF THIS FRONT CROSS BEAM WOULD HAVE BROKEN COMPLETELY THROUGH WHILE DRIVING IT CERTAINLY WOULD HAVE CAUSED A TRAFFIC CRASH RESULTING IN INJURY OR WORSE. I LEARNED THAT HONDA RECOGNIZED THE SAFETY PROBLEM AND CHANGED THE AC DRAIN LOCATION IN NEWER MODELS YEARS 2004 OR 2005 SO THAT IT NO LONGER DRAINS ONTO THE BEAM. THIS IS A SERIOUS SAFETY CONDITION THAT CERTAINLY HAS HAD TO RESULT IN TRAFFIC CRASHES, HOPEFULLY NO INJURIES HAVE OCCURRED. *TR

Make : HONDA Model : ACCORD Year : 2002
 Manufacturer : Honda (American Honda Motor Co.)
 Crash : No Fire : No Number of Injuries: 0
 ODI ID Number : 10466781 Number of Deaths: 0
 Date Complaint Filed: July 20, 2012 Date of Incident: July 19, 2012
 VIN : 1HGCG56492A...

Component: STRUCTURE: FRAME AND MEMBERS:UNDERBODY SHIELDS

Summary:

HONDA HAS A MANUFACTURING DEFECT FOR A REAR BEAM PLACE. AT THE HONDA DEALERSHIP, A HONDA AND STATE OF MICHIGAN CERTIFIED MECHANIC HAS CERTIFIED THAT HONDA PUT CARS IN PRODUCTION WITH A DEFECTIVE PLACE FOR AIR CONDITIONING DRAIN. THE DRAIN FROM THE AIR CONDITIONER COMES STRAIGHT ON THE TOP OF THE REAR BEAM AND MAKE THIS PIECE OF METAL CORRODED AND RUST OUT. THE POSITION FOR DRAIN HAS NOT BEEN MANUFACTURED IN THE RIGHT PLACE. THE CAUSE IS TO BREAK THE REAR BEAM AND PUT THE DRIVER IN EXTENSIVE DANGER WITH HAVING CAR RUNNING ON LESS THAN FOUR WHEELS AND DRIVING ON HIGHWAY CAN KILL A PERSON ALONG WITH OTHERS MAY GET HIT WITH THE VEHICLE. REPAIR COSTS \$2000.00. *TR

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